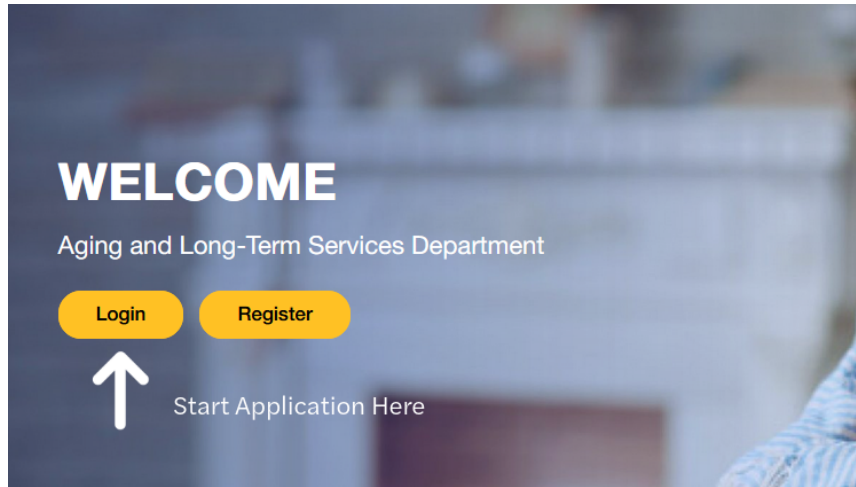
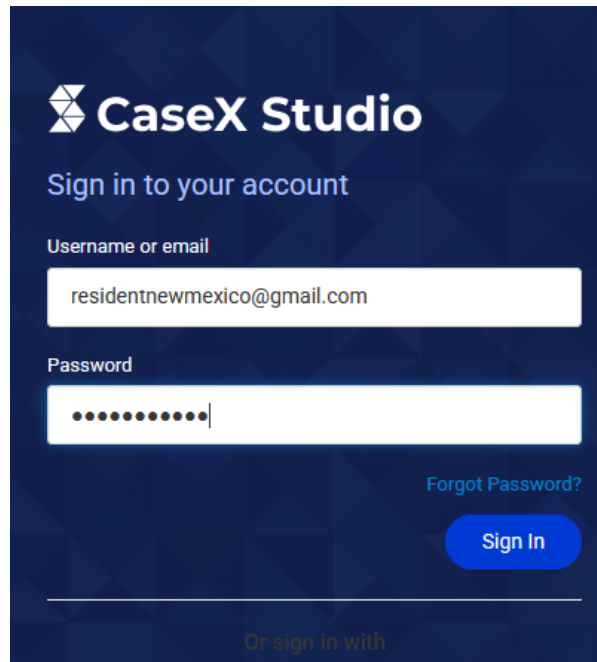


## How do I return to a saved application?

1. Go to the application portal : <https://ext-nm-altsd-prod.casexcellence.com/portal/public/#/public/nm-alt/en/home>
2. Select Login.

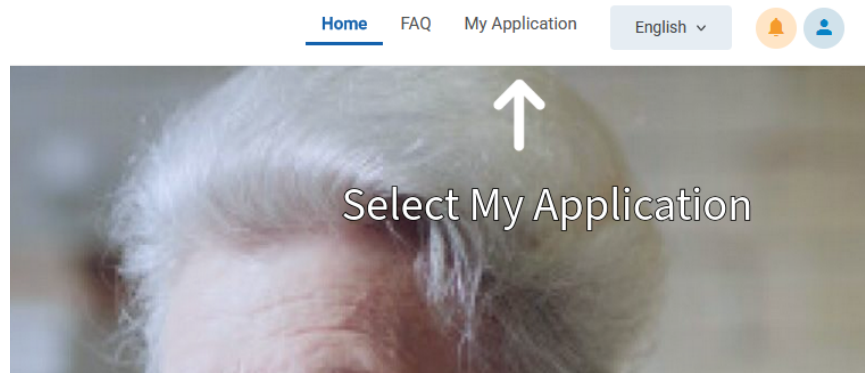


3. Click “Log In” Use the same email address and password you used when you registered your account.



4. Select “My Application”

After logging in, click on “My Application” to access your saved application.



5. Continue where you left off

Your previously entered information will be displayed. Complete the remaining sections and upload any required documents.

A screenshot of the 'Income Information' section of the application form. The left sidebar shows a progress indicator with four steps: 1. Applicant Information (Completed), 2. Income Information (Current), 3. ADL Questions, and 4. Caregiver Information. The main content area contains the following questions and options:

- Is Applicant a Veteran? \***  
 Yes  No
- Is Applicant single or married? \***  
 Single  Married
- Please indicate source of income (select all that apply) \***  
Note: Include all sources of income (e.g., social security, retirement, pensions, etc.)  
 Retirement  
 Pensions  
 Social Security  
 Other income
- Does Applicant have a checking account? \***  
 Yes  No
- Does Applicant have a savings account? \***  
 Yes  No
- Will you be needing transportation services? \***  
 Yes  No
- Does Applicant have health insurance? \***  
 Yes  No

At the bottom, there are buttons for '< Previous' and 'Save & Edit' / 'Save & Continue ->'. The New Mexico Aging Services logo is in the top left corner.

6. Submit your application

When you're done, click “Submit” to send your application for review.

If you have trouble accessing your saved application, call New MexiCare at 1-800-432-2080 for assistance.