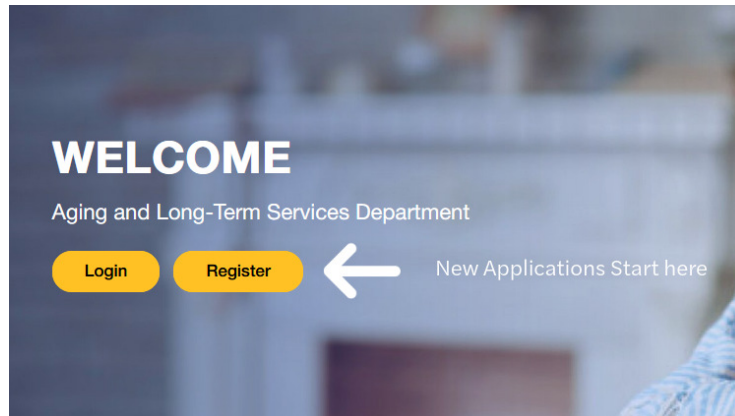


How do I start my application?

1. Register for an account

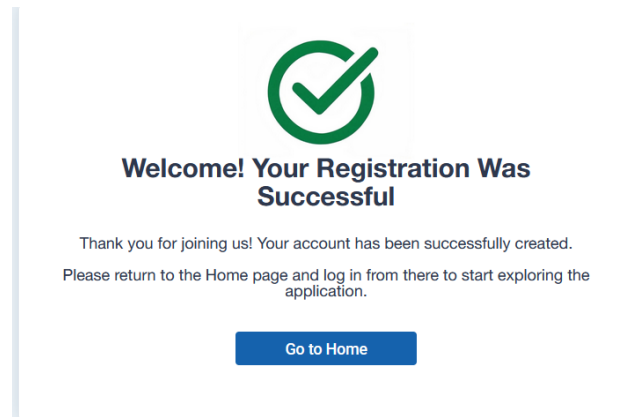
Click the “Register” button on the application portal.



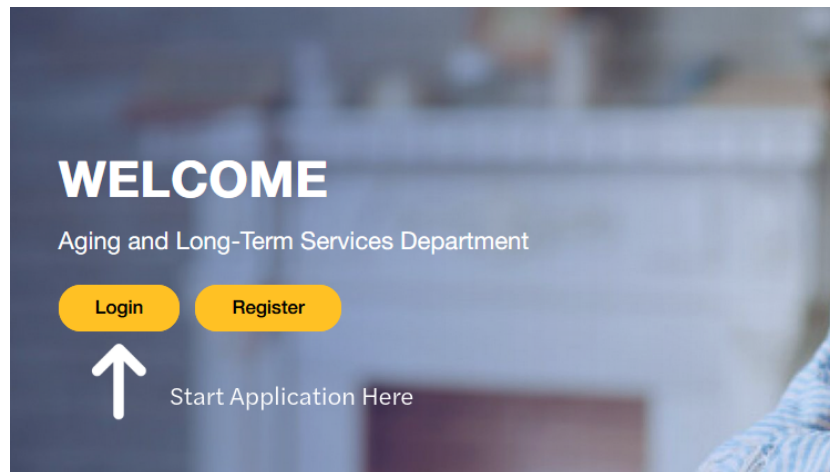
2. You will be asked to enter your name, email address, and create a password. This should be the information of the person completing the application process. Important: Caregivers, applicants, and anyone registering or filing an application on behalf of someone else must each use their own unique email address.

A screenshot of a "User Registration" form. At the top left is the "NEW MEXICO AGING SERVICES" logo. The form title "User Registration" is centered at the top. It contains four input fields: "First Name" with the text "Newmexico", "Last Name" with the text "Resident", "Email" with the text "residentnewmexico@gmail.com" (with a note below stating "This email will be your username"), and "Password" which is masked with dots. A blue "Register" button is at the bottom.

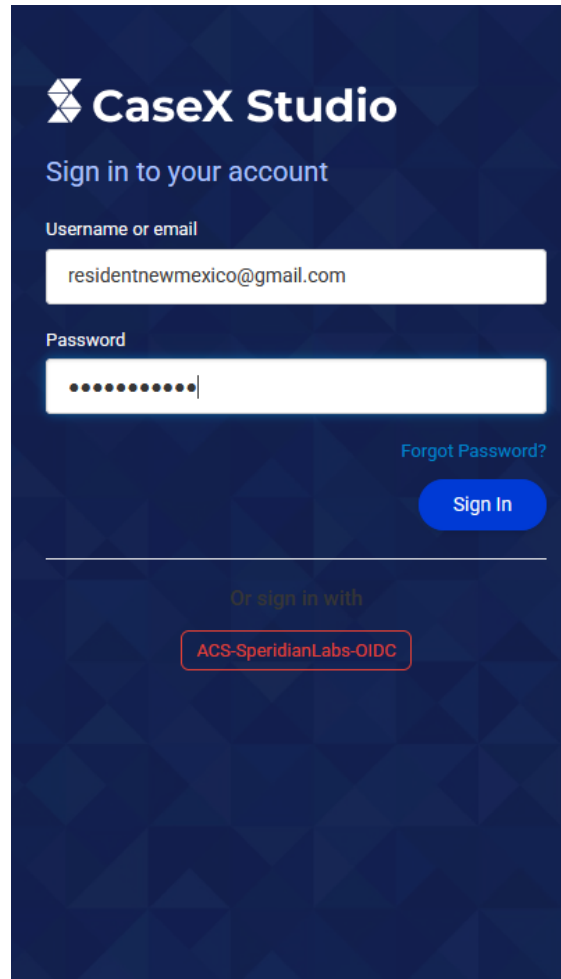
Password must be at least 8 characters long and include one uppercase letter, one lowercase letter, one number, and one special character



3. Return to the Home Page and click "Log In"
After completing registration, the system will return you to the Home Page. From there, select "Log In" and enter the email and password you used during registration.



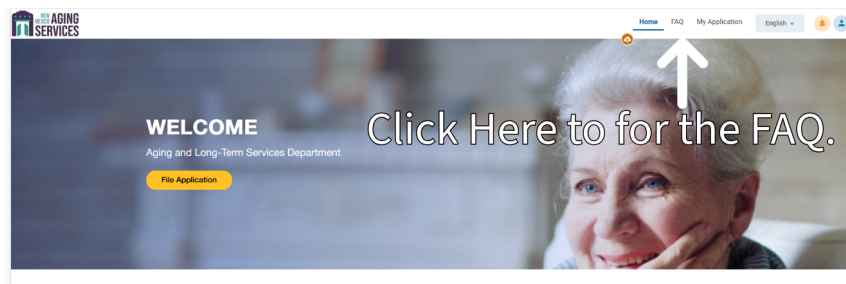
4. Log Into Application
Use the email and password that was used for registration.



The image shows the CaseX Studio login interface. At the top, the CaseX Studio logo is displayed. Below it, the text "Sign in to your account" is centered. There are two input fields: "Username or email" containing "residentnewmexico@gmail.com" and "Password" with masked characters. To the right of the password field is a link for "Forgot Password?". A blue "Sign In" button is positioned below the password field. A horizontal line separates this section from the "Or sign in with" section, which features a red-outlined button labeled "ACS-SperidianLabs-OIDC".

7. Be sure to keep an eye on your inbox for important updates to your submitted application.

Please note that if anytime you need assistance, or any have additional questions you can visit the FAQ section of this website.



If you have trouble accessing your saved application, call New MexiCare at 1-800-432-2080 for assistance.

